

If you think you may qualify,
now or in the near future,
we encourage you to speak
with your provider or call the
number on the back of this
brochure. Take advantage
of this free program from
Fallon Health!

We're here to help

Fallon Health provides health care services designed to meet the unique and changing needs of our members.



For more information, please call
1-800-333-2535 ext. 69689,
Monday–Friday, 8:30 a.m.–5:00 p.m.

For questions about your benefits,
call the number on the back of your ID card.



The Safe Transitions Program from Fallon Health

When you're coming home
from a medical facility after
an illness or injury, isn't it nice
to know Fallon has your back?





A pharmacist evaluation right in your own home—at no cost to you!

The Safe Transitions Program is a post-discharge, in-home medication review program. You may join the program right after you return home from a stay in a medical facility such as a hospital, a skilled nursing facility or a rehabilitation facility.

A pharmacist from Fallon will visit you in your home to:

- Evaluate the effectiveness of your medications
- Review any new medications you have been prescribed and medications you've already been taking to be sure they're still needed
- Ensure that all of your medications are safe to take together
- Help you obtain coverage for medically necessary medications
- Coordinate with your provider and, if you have one, your Care Team
- Develop a medication action plan for you
- Answer any questions you may have

A pharmacist or pharmacy technician will follow up with you by phone after seven days (from the day he/she first visited you), and again after 30 days, to see how you're doing. If necessary, the pharmacist or pharmacy technician will visit you again in your home. The pharmacist or pharmacy technician will also give you his or her contact information in case you have questions.

What are the advantages of joining?

- Help prevent another trip to the hospital or emergency room
- Make sure you're not taking outdated or inappropriate medications
- Help take control of your medication regimen
- Help improve management of your condition(s)
- Help you get on the road to recovery in a safe, healthy way