Fallon Health Weinberg Request for Claim Review Form

Request for Claim Review Form

COMPLETE ALL INFORMATION REQUIRED ON THE "REQUEST FOR CLAIM REVIEW FORM".

INCOMPLETE SUBMISSIONS WILL BE RETURNED UNPROCESSED. PLEASE DIRECT ANY QUESTIONS REGARDING THIS FORM TO FALLON HEALTH WEINBERG PROVIDER RELATIONS DEPARTMENT AT 855-827-2003

Today's Date (MM/DD/YY):):	Health Plan Name:							
*Denotes required field(s)										
Provi	der Information									
*Prov	vider Name:				*Contact	Name:				
*National Provider Identifier (NPI):			*Contact Phone Number:							
Contact Fax Number: Contact E-mail Address:										
*Contact Address:										
Member / Claim Information										
*Men	nber ID:			*Member N	ame:					
*Date	e(s)of Service (MM/D	D/YY):								
*Clai	m Number:				*Denial	Code:				
*Re	view Type									
Enter X in one box, and/or provide comment below, to reflect purpose of review submission.										
	Contract term(s): The provider believes the previously processed claim was not paid in accordance with negotiated terms.									
	Coordination of Benefits: The requested review is for a claim that could not fully be processed until information from another insurer has been received.									
	Corrected Claim: The previously processed claim (paid or denied) requires an attribute correction (e.g., units, procedure, diagnosis, modifiers, etc.). Please specify the correction to be made:									
	Duplicate Claim: The original reason for denial was due to a duplicate claim submission.									
	Filing Limit: The claim whose original reason for denial was untimely filing.									
	Payer Policy, Clinical: The provider believes the previously processed claim was incorrectly reimbursed because of the payer's clinical policy.									
	Payer Policy, Payment: The provider believes the previously processed claim was incorrectly reimbursed because of the payer's payment policy.									
	Pre-Certification/Notification or Prior-Authorization or Reduced Payment: The request for a claim whose original reason for denial or reimbursement level was related to a failure to notify or pre-authorize services or exceeding authorized limits.									
	Referral Denial: The claim whose original reason for denial was invalid or missing primary care provider (PCP) referral.									
	Request for additional information: The requested review is in response to a claim that was originally denied due to missing or incomplete information (NOC Codes, Home Infusion Therapy).									
	Retraction of Payment: The provider is requesting a retraction of entire payment or service line (e.g., not your patient, service not performed, etc.).									
	Other:									
Comm	ments (Please print c	loorly bolows	_							
Com	nents (Please print Cl	earry below)	:							
	Attach all supporting documentation to the completed "Request for Claim Review Form".									
	Attach all	Supportin	<u>d documentat</u>	ion to the	complet	ed "Reques	tor Claim	RAVIAW Form"		