

CONNECTION

Important information for Fallon Health Weinberg physicians and providers

July 2017

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Quality focus

Pulse survey coming July 3

Please check the [News and announcements](#) section of the provider website to participate in our newest Pulse Survey beginning July 3. ■

Doing business with us

Reminder for skilled nursing facilities (SNF)

After hours, weekends and holidays are a challenging time for skilled nursing facilities (SNF) to obtain authorizations. Fallon Health Weinberg has a process in place for these admissions.



When a plan member is deemed appropriate for discharge to an SNF after hours, on weekends or during holidays, and *meets Medicare guidelines*, the SNF can admit the member without an approved Fallon authorization.

The facility will need to:

- Contact Fallon Health Weinberg discharge planning at 1-508-368-9911 with the member name, date of birth, date of admission and diagnosis.
- Fax the initial clinical and therapy evaluations to 1-508-373-7705.

Fallon Health Weinberg will review the member's medical status on the next business day, enter an authorization for the previous days and notify the facility with the authorization number.

Continued stay approval will follow the routine process **with a concurrent review of the case.**

Fallon Health Weinberg discharge planners can be reached via the Discharge Planning voicemail box at 1-508-368-9911, Monday through Friday, 8:30 a.m. to 4:30 p.m. ■

Please keep your practice information current

Changes happen in your practice, and we want your patients to have access to the most current information in the *Provider Directory* hard copy and on our website's electronic provider directory via the "[Find a doctor](#)" tool.

Please use the tool on our website to update your practice information. It's quick and easy. Just go to the "[Update your practice information](#)" page. Please be sure to hit the submit button at the bottom. Updates will be made within 30 days if there are no questions in the information you have provided.

Examples of changes that can be made include:

- Your ability to accept new patients
- Street address
- Phone number
- Specialty
- Hospital affiliations
- Languages spoken by you or your staff
- Any other change that impacts your availability to patients ■

Product spotlight

Fallon Health Weinberg-HMO SNP Model of Care

When someone enrolls in Fallon Health Weinberg-HMO SNP, he or she is matched with a team of experts, called a Care Team. The Care Team is dedicated to helping members meet their health goals. A care plan is developed by the team, based on the needs and health records of each member. The Care Team reviews this plan together regularly to make any adjustments based on how the member is responding to the treatment and services.

By having a shared record of the member's complete and up-to-date health information and by meeting and deciding treatment plans regularly, the Care Team is able to make the best decisions about continued and preventive care.

Here is what the Care Team looks like:

Navigator

- Organizes benefits and services
- Advocates for members so they receive the care they need
- Helps members schedule medical appointments and arranges transportation, as needed

Care Manager

- Assesses clinical needs
- Educates members about conditions and medications
- Helps members get the care they need, where and when they need it

Social Worker

- Evaluates services and resources for member's health needs, including behavioral health
- Counsels about benefits and resources available in the community
- Assists members in maintaining Medicare and Medicaid benefits

Primary Care Provider

- Directs member's care and provides routine services
- Refers members to specialists
- Orders prescriptions and supplies

Behavioral Health Clinician (as needed)

- Assesses member's emotional and psychological needs
- Facilitates short-term counseling
- Works with behavioral health provider to coordinate services
- Understands behavioral health medications

Clinical Pharmacist

- Provides drug information and consults with other Care Team members
- Educates about drugs and usage
- Identifies and communicates potential adverse reactions and gaps in medication therapy ■

Coding corner

Reminder: Unlisted CPT codes

The following notes are required when billing an unlisted CPT code:

- Procedure notes
- Explanation of why the unlisted CPT code is being billed
- Your comparison code (work load based)
- How you determined the charge ■

Coding updates

Effective September 1, 2017, Fallon Health Weinberg *will require prior authorization* for the below code:

Code	Description
G0455	Preparation with instillation of fecal microbiota by any method, including assessment of donor specimen

Effective May 1, 2017, the following codes have been set up as covered benefits and *will require plan prior authorization* for all lines of business, except for Fallon Health Weinberg-MLTC, where it is considered a non-covered benefit.

Code	Description
0004U	Infectious disease (bacterial), DNA, 27 resistance genes, PCR amplification and probe hybridization in microarray format (molecular detection and identification of AmpC, carbapenemase and ESBL coding genes), bacterial culture colonies, report of genes detected or not detected, per isolate
0005U	Oncology (prostate) gene expression profile by real-time RT-PCR of 3 genes (ERG, PCA3, and SPD3, and SPDEF) urine, algorithm reported as risk score

Effective September 1, 2017, the following codes *will be changed* from a Category A (\$47.00) to a category 1 (\$377.00) on the Fallon Health Weinberg fee schedule:

Code	Description
62320	Injections, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, including needle or catheter placement, interlaminar epidural or subarachnoid, cervical or thoracic, without imaging guidance
62321	Injections, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, including needle or catheter placement, interlaminar epidural or subarachnoid, cervical or thoracic, with imaging guidance (i.e., fluoroscopy or CT)
62322	Injections, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, including needle or catheter placement, interlaminar epidural or subarachnoid, lumbar or sacral (caudal); without imaging guidance
62323	Injections, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, including needle or catheter placement, interlaminar epidural or subarachnoid, lumbar or sacral (caudal); with imaging guidance (i.e., fluoroscopy or CT)
62324	Injection(s), including indwelling catheter placement, continuous infusion or intermittent bolus, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, interlaminar epidural or subarachnoid, cervical or thoracic, without imaging guidance.
62325	Injection(s), including indwelling catheter placement, continuous infusion or intermittent bolus, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, interlaminar epidural or subarachnoid, cervical or thoracic, with imaging guidance (i.e., fluoroscopy or CT)
62326	Injection(s), including indwelling catheter placement, continuous infusion or intermittent bolus, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, interlaminar epidural or subarachnoid, lumbar or sacral (caudal); without imaging guidance
62327	Injection(s), including indwelling catheter placement, continuous infusion or intermittent bolus, of diagnostic or therapeutic substance(s) (e.g., anesthetic, antispasmodic, opioid, steroid, other solution), not including neurolytic substances, interlaminar epidural or subarachnoid, lumbar or sacral (caudal); with imaging guidance (i.e., fluoroscopy or CT) ■

Payment Policy Updates

Revised policies

- **Acute Inpatient Rehabilitation** – Updated the reimbursement section.
- **Adult Day Health** – Updated FHW requirements.
- **Durable Medical Equipment and Medical Supplies** – Added medical supply language and updated title.
- **Home Health Care** – Clarified supplies included in home health care services and updated the authorization section.
- **Long-term Acute Care** – Updated the reimbursement section.
- **Non-Covered Services** – Updated the code report.
- **Radiology/Diagnostic Imaging** – Updated coverage of codes 77061 and 77062.
- **Team Conferences and Telephone Services** – Updated the reimbursement section. ■

Annual Review

The following policies were reviewed as part of our annual review process and no significant changes were made:

- **Limited Services Clinics**
- **Maximum Units**
- **Medical Nutrition Therapy**
- **Member Liability** ■

Retiring policy

- **Medical Supplies and Surgical Dressings** – relevant information from this policy has been incorporated into our DME payment policy.

Visit our [Payment policies page](#) for all current and revised policies. ■

Connection is an online publication
for all Fallon Health Weinberg
ancillary and affiliated providers.

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